

# Joshua Rhodes

**Charisma | Confidence | Sales | Veteran**

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Diverse experience in operations, management, and sales.

Calm, collected leader during high stress situations.

Always looking to find the best way to complete an objective.

Authorized to work in the US for any employer

## Work Experience

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### **Armed Guard**

Piedmont Protective Services - Charlotte, NC

March 2023 to Present

Conduct armed and un-armed security in and around Charlotte, NC.

Maintain a logbook.

Send activity reports to proper authority.

Assess situations and deescalate as necessary.

Static and mobile security. Roaming patrols as required by client.

### **Branch Manager**

ProForce Pest Control - Charlotte, NC

February 2022 to February 2023

Built company training website which included automated reporting for fleet, inventory, and other operational reports.

Created inventory processes to benefit loss prevention and ensure a smooth transition between inventory and Service Professional.

Established security protocol to reduce product losses.

Trained Service Professionals in regards to safety on a weekly basis.

Hired, trained and maintained 3 Pest Control Technicians, 1 Service Manager and 2 Customer Service Representatives.

Developed Termite program, personally sold over \$100,000 10 months while performing all other duties.

Refined service-routing processes to ensure they are streamlined to reduce fuel costs and hourly paid time.

Created automated reporting processes for quality control, vehicle maintenance, damages, and product ordering.

Trained Customer Service Representatives to reduce cancellations.

Consulted owners of the company in regards to state and federal regulations.

Conducted specialized treatments to include Termite, Bed Bug, German Cockroach, Flea, Rodent and General Pest Control.

### **CEO**

Rhodes Entertainment, LLC

2018 to 2022

Decided to focus on a career with higher monetary benefit.

Sold merchandise for 10-day touring Metal Band Haymaker(NC)

Graphic design for Artist merchandise and social media promotion.

Developed (now non-existent) website [www.rhodesentertainment.net](http://www.rhodesentertainment.net)

Promoted over 250 Music Groups/Bands across the United States and other countries.

- Developed a custom web page within a network searchable by state, band name, genre, or date posted.
- A cover Photo, Band photo, 1 mp3 to feature, a biography, music video, and links to all social media and other applicable content.

Worked with 20 Models in which I promoted with a custom webpage.

- Publishings within multiple magazines and books
- Modeling Band merchandise
- Increase of network capability

Hosted first monetary competitive tournament for the PC/XBOX/PLAYSTATION game Insurgency Sandstorm.

Organized talent and assign them to work as a team towards an objective that gives enjoyment to both themselves and others.

Analyze data, delegate tasks, graphic design, media, sales, marketing, mediation and innovation.

### **Service Manager**

Homesield Pest Control - Nashville, TN

September 2020 to February 2021

Company was sold.

Recruiting, hiring, training, maintaining 5 Pest Control Technicians.

Inspected fleet and reported any deficiencies.

Installed pumps into hose fed spray rigs.

Specialty treatments to include Termite, Bedbug, German Cockroach.

Door to Door Pest Control sales in Huntsville, AL.

### **Shift Lead**

Enplas Life Tech - Asheville, NC

June 2020 to September 2020

Was offered a high pay increase and bonus to move to new position.

Lead night shift operations within a clean-room environment.

Trained assistant to help weigh, count, and maintain inventory as well as other tasks.

Troubleshoot plastics injection molding machines. (Sprue, and other basic issues)

Enforce cleanliness standards and monitored mandatory PPE use.

Material handling to include drying, weighing and mixing.

Oversee Machine Operator production.

Ensure all Operators were given proper breaks through their shift.

Inventory recording to include within a database and applying scannable stickers on product packaging.

### **Service Manager**

ProForce Pest Control - Raleigh, NC

April 2017 to February 2019

Company sold

Manage the upwards of 20 employees. Assign, and schedule service routes for all technicians. Modification and verification of employee hours. Product, equipment inventory, and ordering. Vehicle inspections and maintenance. Conducts safety, and specialized pest operator training daily. Quality control, and customer retention. Inspects, quotes and conducts treatments for customers to include General Pest Control, Bedbug, Termite and other specialized sales. Develop solutions for issues. Ensure the highest quality service is always provided to customers.

### **Advisor**

New World Interactive

July 2017 to December 2018

PC/XBOX/PLAYSTATION game Insurgency Sandstorm.  
Advised Lead Game Designer in regard to military realism.  
Assisted in development of the competitive mode.  
Assisted writing dialogue for in-game sounds and the first Teaser Trailer.

### **Airborne Infantry Squad Leader**

82ND Airborne Division

August 2007 to April 2012

1-325 AIR, 82nd Airborne Division

3rd Platoon, 2nd Squad

Responsible for the welfare, fitness, morale and discipline of nine Soldiers; responsible for the individual training and maintenance of their equipment; primary instructor and advisor in the matters of tactics, personnel management and junior leader development; directs his Squad's tactical employment during offensive and defensive operations; responsible for the accountability and maintenance of all assigned MTO&E equipment worth more than \$250,000.

24 Hour Security of equipment with a very high unknown value.

Ammunition handling and range management.

Coach soldiers to earn Expert in weapons qualification with M4A4/M4A1.

Instructed teams in building/room clearance operations in a shoot house and other realistic training environments.

Constructed field expedient explosive charges for breaching operations.

Maintained high alert status within the Global Response Force.

Maintained Secret security clearance.

Assisted in development of urban land navigation course.

Awarded Expert in all weapon systems listed

- M4 (ACOG, M68, Iron sights)
- M16 (M68, Iron sights)
- M240B (MGO, Iron sights)
- M249 (ACOG, Iron sights)
- M500
- M9
- Grenade
- AT-4

1431st Engineer Company (SAPPER)  
Headquarters

#### Route Clearance Operations

Radio and other communications with land-owners, command, operational support and troops on ground.  
Report SIGACT, 9 Line MEDEVAC, UXO, and other operational reports as needed.

Tracked and reported using Blue Force Tracker, CPOF. Certified in both systems.

Completed 2 electronic warfare schools for Mounted and Mobile jamming systems.

Programmed communications devices and maintained security protocols changing crypto keys on a consistent basis.

Conducted mobile foot and mechanized patrols along high activity routes.

Conducted biometrics gathering operations.

Static security along points around the perimeter of FOB during day and night.

Demolitions training

UXO training

Operated and assisted in maintenance and PMCS.

- Husky MRAP
- RG-31 MRAP
- HMMWV (light and armored)

#### **Direct Care Worker**

Adult Learning Systems, U.P. - Marquette, MI

July 2011 to 2012

Assisted with daily functions of a residential home.

Caring for developmentally disabled adults.

Feeding, bathing, toileting, dressing clients.

Restraints as needed.

#### **Direct Care Worker**

Teaching Family Homes of Upper Michigan - Harvey, MI

November 2010 to July 2011

Assisted in the Behavioral Teaching and care of teenagers ages. 14-18

Incident reports, client intake, safety searches, day to day management.

Assisted with medications, administered as needed and ensured ingestion.

Ensured behavioral teaching model was to standard, based on Boys Town Model.

- Scored a perfect 4 to 1 ratio on positive to negative interactions on formal review.
- Employee of the Month 2 months into being employed.

Qualified and well versed in legal restraining techniques to ensure safety to clients and staff.

Attended weekly personalized care plan meetings, assisted in development of treatment plans.

Assisted live-in parents to manage the home.

Sexual Abuse and Neglect (Females)

#### **Automotive Detailer**

Lutey's Auto - Marquette, MI

March 2008 to July 2008

Detail vehicles of customers, incoming purchased vehicles and vehicles on lot.

Washed exterior, touch-up paint, rubberized undercoating.

Shampoo interior - ensured consistent appealing pattern with vacuum on carpeting and other fabrics.

## Education

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High school Gwinn Senior High School - Gwinn, MI

2004 to 2007

Airborne School

## Skills

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- Surveillance
- Military
- Conflict management
- Security
- Loss prevention
- CPR
- First aid
- Pest Control
- Door-to-Door Experience
- Detailing

## Languages

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- Russian - Beginner
- German - Beginner
- English - Fluent

## Awards

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### **Purple Heart**

### **Army Commendation Medal x2**

### **Army Achievement Medal x3**

### **Army Good Conduct Medal x2**

### **Afghanistan Campaign Medal w/ Campaign Star**

### **Valorous Unit Award**

2009

Awarded for deployment to Afghanistan after conducting CIED Operations under Task Force Paladin.

### **National Defense Service Medal**

**Non-Commissioned Officer Professional Development Ribbon**

**Army Service Ribbon**

**Overseas Service Ribbon**

**Armed Forces Reserve Medal w/ M-Device**

**NATO Medal**

## Certifications and Licenses

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### **PPSB Un-armed Guard Certification**

March 2023 to March 2024

Completed North Carolina mandated training course to conduct un-armed security operations.

### **PPS Firearms Training Certificate**

April 2023 to July 2023

Qualified with my IMI Baby Desert Eagle, 9mm.  
Day and Night Qualification.

## Assessments

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### **Attention to detail — Proficient**

March 2023

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: [Proficient](#)

### **Outside sales — Proficient**

May 2023

Understanding and responding appropriately in sales scenarios, and performing common sales calculations

Full results: [Proficient](#)

### **Sales skills — Proficient**

May 2023

Influencing and negotiating with customers

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.